

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

On this the 20<sup>th</sup> day of November 2018

C.G.No:219/2018-19/kadapa Circle

*Present*

Sri. A. Jagadeesh Chandra Rao  
Sri. D. Subba Rao  
Sri. Dr. R. Surendra Kumar

Chairperson  
Member (Technical)  
Independent Member

*Between*

M.Vasantha Lakshmi,  
C/o Anjaneya Slabs,  
Yerraguntla,  
Kadapa -Dist.

Complainant

*AND*

1.AAO/Yerraguntla  
2.AE/Yerraguntla  
3.ADE/Yerraguntla  
4.DE/Proddatur

Respondents

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**ORDER**

1. Complainant filed a petition before this Forum regarding withdrawal of excess amount raised in the CC bill towards regularisation of additional load case.
2. Respondent No. 1 filed written submission stating that shortfall units were raised by the AE /CT Meters/Kadapa due to the B and Y phase contacts carbonised in the C.T. Chamber.
3. The complainant was satisfied with the above revision and paid the amount levied by the department The Respondent No.1 had also enclosed the copy of written statement of the complainant addressed to Respondent No.1 wherein he stated that he had satisfied with the clarification given by the Respondent No. 1 for the excess amount raised in the CC bill
4. Complainant also expressed his satisfaction over redressal of his grievance to the forum when he was contacted by the forum over phone on 11.10.2018 at 1.15 P.M.
5. Since the grievance of the complainant was resolved by the Respondents, accordingly the case is disposed off in favour of the complainant.

OC  
DESPATCHED  
DATE 22/11

C.G.No:219/2018-19/Kadapa Circle

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4<sup>th</sup>Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063**, within 30 days from the date of receipt of this order.

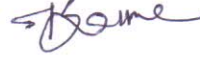
This order is passed on this, 20<sup>th</sup> day November 2018.

Sd/-  
**Member (Technical)**

Sd/-  
**Independent Member**

Sd/-  
**Chairperson**

**Forwarded By Orders**



**Secretary to the Forum**

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Chief General Manager/Operation)/CGRF/APSPDCL/TPT

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, Flat No: 401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063.

Copy Submitted to the Secretary, APERC, 11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.